



Solutions Squad, Inc.
16850-112 Collins Avenue, Suite 179
Sunny Isles Beach, FL 33160
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2007-2008 Rate Plans

	Regular Scheduled Service	Basic Plan	Enhanced Plan
Pre-Scheduled Hourly Consulting Service Call. (Scheduled Up-To 24 Business Hours Prior To Service)	\$110.00 Per Hour/Technician. 1 Hour Minimum.	\$100.00 Per Hour/Technician. 1 Hour Minimum.	\$90.00 Per Hour/Technician. 30 Minutes Minimum.
Software Installation. (Scheduled Up-To 24 Business Hours Prior To Service)	\$110.00 Per Hour/Technician. 1 Hour Minimum.	\$100.00 Per Hour/Technician. 1 Hour Minimum.	\$90.00 Per Hour/Technician. 30 Minutes Minimum.
Hardware Installation. (Scheduled Up-To 24 Business Hours Prior To Service)	\$110.00 Per Hour/Technician. 1 Hour Minimum.	\$100.00 Per Hour/Technician. 1 Hour Minimum.	\$90.00 Per Hour/Technician. 30 Minutes Minimum.
Network Cat5E Line/Jack Installation. (Includes Basic Hardware)	\$120.00 Per Drop Up-To 100 Feet & Up-To 1 Hour.	\$110.00 Per Drop Up-To 100 Feet & Up-To 1 Hour.	\$100.00 Per Drop Up-To 100 Feet & Up-To 1 Hour.
Telephone Line/Jack Installation. (Includes Basic Hardware)	\$120.00 Per Drop Up-To 100 Feet & Up-To 1 Hour.	\$110.00 Per Drop Up-To 100 Feet & Up-To 1 Hour.	\$100.00 Per Drop Up-To 100 Feet & Up-To 1 Hour.
Remote Assist Emergency Service.	\$165.00 Per Hour/Technician. 2 Hour Minimum.	\$150.00 Per Hour/Technician. 1 Hour Minimum.	\$135.00 Per Hour/Technician. 1 Hour Minimum.
Emergency/High Priority Consulting Service Call. (Service rendered outside of "Regular Business Hours", or when our earliest availability is not soon enough for you, and if we are required to reschedule other clients to accommodate your needs)	\$165.00 Per Hour/Technician. 2 Hour Minimum.	\$150.00 Per Hour/Technician. 1 Hour Minimum.	\$135.00 Per Hour/Technician. 1 Hour Minimum.
Cancelation fee. (If appointment canceled less than 3 hours before the scheduled start time)	\$110.00	\$100.00	\$90.00
SSIDYN Remote Login Service. (Solutions Squad Remote Login Dynamic IP Service)	\$95.40 Per Sub-Domain Per Year.	\$89.99 Per Sub-Domain Per Year.	Free For 1 Sub-Domain Per Year.
Billing Time Increment After Minimum Time. (On-Site / Telephone Based)	1 Hour.	30 Minute.	15 Minute.
Regular Business Hours.	9:00AM - 5:00PM EST Monday-Friday. Excluding Holidays.	9:00AM - 5:00PM EST Monday-Friday. Excluding Holidays.	8:00AM - 6:00PM EST Monday-Friday. Excluding Holidays.
Included Travel Time From Office Location As Calculated By Google Maps.	30 Minutes. Calculated in 30 Minute Increments Thereafter.	30 Minutes. Calculated in 15 Minute Increments Thereafter.	45 Minutes. Calculated in 15 Minute Increments Thereafter.
Workmanship (Labor) Warranty.	30 Days	30 Days	60 Days
Guaranteed Rates During Term Of Contract.			Yes
Internal Network Monitoring. (Requires SSIDYN, Active Directory & In-House Server).	\$49.95/Month	\$29.95/Month	Free
External Network Monitoring. (Requires SSIDYN, Active Directory & In-House Server)	\$29.95/Month	\$19.95/Month	Free
Minimum Agreement Term.		1 Year.	1 Year
Minimum Monthly Recurring Commitment.		1-3 Computers: \$100.00 4-10 Computers: \$325.00 10+ Computers: \$700.00	\$1500.00

Prices may vary by location. All prices are subject to change. All service fees are non-refundable. 25% restocking fee on all hardware with full packaging within 20 days of purchase. \$50 returned check and \$25 monthly late fee applies to all accounts. Copyright © 2005-2008 Solutions Squad Inc. All rights reserved. Any modifications, redistribution, or retransmission of any of the contents of this document without the expressed written consent of Solutions Squad Inc is prohibited.